

GLOSTER WARRANTY STATEMENT

authenTEAK

1094 Huff Rd.
Atlanta, GA 30318
404-525-1995 www.authenteak.com
info@authenteak.com

Gloster Furniture, Inc. is one of the world's largest manufacturers of quality outdoor furniture with more than 50 years of manufacturing experience. Gloster uses only the finest quality materials and hand finishes each piece to ensure trouble free use, even in the harshest conditions.

RESIDENTIAL

For residential use, Gloster Furniture, Inc. warrants to the original purchaser that their teak, aluminum, stainless steel frames and ceramic and granite table tops are free from defective materials and workmanship under its intended reasonable use for a period of 5 years from the date of purchase. Gloster offers no express or implied warranty on stained finishes. Woven products are warranted for a period of 3 years from the date of purchase. Cushions, sling, parasols and glass are warranted for a period of one year from the date of purchase. Original purchase transaction receipt/record clearly displaying purchase date is required to activate all warranty claims. Damage resulting from the misuse, alteration, negligence, accident or normal wear is not covered by this warranty. Small cracks, which may appear in the end-grain of teak when exposed to the elements, are considered entirely natural for teak outdoor furniture and are not covered by this warranty. All claims must be submitted through the original reseller of purchase. Please refer to Gloster Furniture, Inc. return policy for procedures if you believe an item has a manufacturer defect.

COMMERCIAL

For commercial use, Gloster Furniture, Inc. warrants to the original purchaser that their teak, aluminum and stainless steel frames, tabletops and woven products are free from defective materials and workmanship under its intended reasonable use for a period of 3 years from the date of purchase. Cushions, sling, and glass are warranted for a period of one year from the date of purchase. Gloster furniture will at their discretion, repair or replace the defective product free of charge.

Damage resulting from the misuse, alteration, negligence, accident or normal wear is not covered by this warranty. Small cracks, which may appear in the end-grain of teak when exposed to the elements, are considered entirely natural for teak outdoor furniture and are not covered by this warranty.

Gloster parasols and all of their components are guaranteed to be free from defects in workmanship and material for a period of one year. Gloster will, at Gloster's discretion, repair or replace the parasol or parasol part free of charge. While Gloster parasols are stringently tested against the forces of nature, only products that are properly secured to an appropriate base can be warranted. Gloster parasols are not warranted against damaged caused by contact with the ground or foreign objects in association with severe acts of nature, sudden winds or improper operation or maintenance of the parasol. Gloster does not recommend using the parasol in wind conditions that exceed 25 miles per hour.