

WEATHERMASTER BY LANEVENTURE WARRANTY

5 Year Limited Warranty

For almost 100 years the Lane Venture name has been synonymous with high quality products and customer satisfaction. Our products are constructed using highly-skilled labor and premium materials designed specifically for their intended use.

We offer WeatherMaster products through a network of the finest furniture dealers throughout the United States and Canada. Your local retailer is a critical link in the warranty process and is our partner in servicing your claim in the event one occurs.

This is your assurance that you are buying from a company that partners with Lane Venture to provide you with the highest level of professionalism and support. We warrant the products that you have purchased through these retailers.

The Warranty

This limited warranty covers all defects in workmanship or materials of WeatherMaster by Lane Venture product for the original owner.

- Frames are warranted for a period of five years.
- Finishes are warranted for a period of three years.
- Fabric and cushions are warranted for a period of two years.
- Composite and stone tops are warranted for a period of two years.
- All warranty coverage begins with the original retail purchase date.

Proper maintenance of your product is required to support the benefits of this warranty. This includes but is not limited to the owner's annual inspection of the frames and touch-up of any minor damage of the product. This warranty is voided in the event that there are indications of abuse or neglect to the furniture.

For service under this warranty contact your Lane Venture Retailer from whom you purchased the product. If the Lane Venture Retailer from whom you purchased the product is no longer in business, you should contact Lane Venture directly at 828-328-2352. When submitting a claim, you will be required to submit the proof of purchase receipt including the date and may be asked for photographs of the product to submit to Lane Venture.

Lane Venture will review your warranty claim and determine the most appropriate corrective action. A Lane Venture Representative may visit to inspect the product as part of the review process. Lane Venture will repair or replace any part of the product or the entire product at Lane Venture's sole discretion if it is determined that the product is defective in material or workmanship.

Provided you submit your warranty claim in accordance with the terms of this warranty, repair or replacement of the product (other than freight as described below) will be at no charge to you. In the event that you do not submit your claim in accordance with this warranty, including submitting the claim through the Lane Venture Retailer from whom you purchased the product, you will be charged a 10% service charge based on the purchase price of the covered product.

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If Lane Venture determines in its sole discretion that the product needs to be returned to Lane Venture for repair or replacement of a product part, then you shall return such product to the Lane Venture Retailer from which you purchased the product and you shall bear all of the cost of such freight. Lane Venture will bear the cost of all other freight charges.

This warranty applies only to residential use of the WeatherMaster by Lane Venture products.

This warranty gives you specific legal rights. You may also have other rights which vary from state to state.

Please refer to the www.LaneVenture.com for further warranty details and our specific return policy for more information.

The warranty is effective on product purchased after October 1, 2010.