

Warranty

To register your TRAVIS INDUSTRIES, INC. 1 Year Limited Warranty, complete the enclosed Warranty card and mail it within **ten (10)** days of the appliance purchase date to: TRAVIS INDUSTRIES, INC., 4800 Harbour Pointe Blvd. SW, Mukilteo, WA 98275. TRAVIS INDUSTRIES, INC. warrants this gas appliance (appliance is defined as the equipment manufactured by Travis Industries, Inc.) to be defect-free in material and workmanship to the original purchaser from the date of purchase as follows:

Check with your dealer in advance for any costs to you when arranging a warranty call. Mileage or service charges are not covered by this warranty. This charge can vary from store to store.

90 Day Coverage: PARTS & LABOR

Burner Assembly:

Burner, Venturi, Flame Spreader, Orifice, Gas valve

Glass:

Glass (breakage from thermal shock only)

Accessories:

Portable base (including post and tank cover), wall mount bracket, in-ground post, and pier post

One-Way Freight Allowance:

One-way freight allowance on pre-authorized repair done at factory is covered.

Electrical Components:

Flame Sensor, Transformer, Wire Harness, Control Module, Igniter

Exclusions: *Paint and Finish*

Year 1 Coverage: PARTS & LABOR

Burner Assembly:

Burner, Venturi, Flame Spreader, Orifice, Gas valve

Glass:

Glass (breakage from thermal shock only)

Accessories:

Portable base (including post and tank cover), wall mount bracket, in-ground post, and pier post

One-Way Freight Allowance:

One-way freight allowance on pre-authorized repair done at factory is covered.

Exclusions: *Paint and Finish, Electrical Components*

CONDITIONS & EXCLUSIONS

1. This new gas appliance must be installed by a qualified gas appliance technician. It must be installed, operated, and maintained at all times in accordance with the instructions in the Owner's Manual. Any alteration, willful abuse, accident, neglect, alteration, misapplication or misuse of the product shall nullify this warranty.
2. This warranty is nontransferable, and is made to the ORIGINAL purchaser, provided that the purchase was made through an authorized TRAVIS dealer.
3. Discoloration and some minor expansion, contraction, or movement of certain parts and resulting noise, is normal and not a defect and, therefore, not covered under warranty. The installer must ensure the appliance is burning as per the rating tag at the time of installation. Over-firing (operation above the listed BTU rate) of this appliance can cause serious damage and will nullify this warranty.
4. This warranty does not cover damage to the finish, such as scratches, dents, discoloration, rust or other weather damage, after purchase.
5. Travis Industries will not be responsible for inadequate performance caused by environmental conditions such as nearby trees, buildings, roof tops, wind, hills or mountains or other influences from mechanical systems such as fans, etc.
6. This Warranty is void if:
 - a. The unit has been operated in atmospheres contaminated by chlorine, fluorine or other damaging chemicals.
 - b. The unit is subject to submersion in water.
7. Exclusions to this 1 Year Warranty include: injury, loss of use, damage, failure to function due to accident, negligence, misuse, improper installation, alteration or adjustment of the manufacturer's settings of components, lack of proper and regular maintenance, damage incurred while the appliance is in transit, alteration, or act of God.
8. This 1 Year warranty excludes damage caused by normal wear and tear, such as discoloration. Also excluded is damage to the unit caused by abuse, improper installation, modification of the unit, drilling of the orifices, or the use of fuel other than that for which the unit is configured. Units are shipped for either natural gas or propane. Confirm fuel configuration with your installer.
9. Damage to stainless steel surfaces caused by fingerprints, scratches, melted items, or other external sources left on the stainless steel from the use of cleaners is not covered in this warranty.
10. TRAVIS INDUSTRIES, INC. is free of liability for any damages caused by the appliance, as well as inconvenience expenses and materials. Incidental or consequential damages are not covered by this warranty. In some states, the exclusion of incidental or consequential damage may not apply.
11. This warranty does not cover any loss or damage incurred by the use or removal of any component or apparatus to or from the gas appliance without the express written permission of TRAVIS INDUSTRIES, INC. and bearing a TRAVIS INDUSTRIES, INC. label of approval.
12. Any statement or representation of TRAVIS products and their performance contained in TRAVIS advertising, packaging literature, or printed material is not part of this 1 year warranty.
13. This warranty is automatically voided if the appliance's serial number has been removed or altered in any way.
14. No dealer, distributor, or similar person has the authority to represent or warrant TRAVIS products beyond the terms contained within this warranty. TRAVIS INDUSTRIES, INC. assumes no liability for such warranties or representations.
15. Travis Industries will not cover the cost of the removal or re-installation.
16. If for any reason any section of this warranty is declared invalid, the balance of the warranty remains in effect and all other clauses shall remain in effect.
17. THIS 1 YEAR WARRANTY IS THE ONLY WARRANTY SUPPLIED BY TRAVIS INDUSTRIES, INC., THE MANUFACTURER OF THE APPLIANCE. ALL OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED, ARE HEREBY EXPRESSLY DISCLAIMED AND PURCHASER'S RECOURSE IS EXPRESSLY LIMITED TO THE WARRANTIES SET FORTH HEREIN.

IF WARRANTY SERVICE IS NEEDED:

1. If you discover a problem that you believe is covered by this warranty, you MUST REPORT it to your TRAVIS dealer WITHIN 30 DAYS, giving them proof of purchase, the purchase date, and the model name and serial number.
2. Travis Industries has the option of either repairing or replacing the defective component.
3. If your dealer is unable to repair your appliance's defect, he may process a warranty claim through TRAVIS INDUSTRIES, INC., including the name of the dealership where you purchased the appliance, a copy of your receipt showing the date of the appliance's purchase, and the serial number on your appliance. At that time, you may be asked to ship your appliance, freight charges prepaid, to TRAVIS INDUSTRIES, INC. TRAVIS INDUSTRIES, INC., at its option, will repair or replace, free of charge, your TRAVIS appliance if it is found to be defective in material or workmanship within the time frame stated within this 1 year warranty. TRAVIS INDUSTRIES, INC. will return your appliance, freight charges prepaid by TRAVIS INDUSTRIES, INC., to your regional distributor, or dealership.