

warranty

Shademaker™ manufactures all its shade styles from the finest aluminum alloys to ensure the strength, durability, and integrity of each and every style. We pride ourselves as a totally vertical operation. This means that we manufacture and produce over 90% of the components used in our products from the raw state. We can monitor every stage of the manufacturing process and maintain a consistent level of quality.

Our only business and focus is shade and shade type products. Our goal is that each and every Shademaker style will exceed your expectations at a competitive price that will make you smile.

Our Limited Warranty is outlined below by individual styles. NOTE: **Wind damage is not covered** under any manufacturer's warranty.

Our umbrellas are serviceable, meaning that parts can be ordered under warranty at no charge, if found that the damage is a manufacture defect and/or purchased out of warranty to make them whole again.

5 Year Limited Warranty includes the ORION and GALAXY styles. This includes the mast, boom, head fitting, elbow, center pole, top and bottom hub, and stainless steel hardware only. If there is damage under the warranty, Shademaker will replace and/or repair any item listed in this category at its discretion. Labor charges are not covered under this limited warranty.

5 Year Limited Warranty includes the Sunbrella® awning & marine grade Fabric Collection. Visit www.sunbrella.com/warranty for more details. Labor charges are not covered under this limited warranty.

5 Year Limited Warranty includes the LIBRA, NOVA, SIRIUS, POLARIS and ASTRAL-TC styles. This includes the mast, arms, ribs, center pole, top and bottom hubs, and stainless steel hardware only. If there is damage under the warranty, Shademaker will replace and/or repair any item listed in this category at its discretion. Labor charges are not covered under this limited warranty.

The **5 Year Limited Warranty** also applies to Sunbrella Firesist®, Sunbrella Firesist® PLUS and Sunbrella® furniture grade, and O'bravia™ awning grade fabrics. Labor charges are not covered under this limited warranty. Visit www.sunbrella.com/warranty for more details. Labor charges are not covered under this limited warranty.

1 Year Limited Warranty covers the powder coat finish on all bases. If the powder coat finish flakes, bubbles, peels or loses color; Shademaker will re-finish or replace the defective bases at its discretion. Normal wear and tear is not covered under this limited warranty. Labor charges are not covered under this limited warranty.

Exclusions: Wind damage, acts of nature (such as, but not limited to, freezing or any type of extreme weather). Failures caused by abusive use and normal wear and tear are not covered under this warranty.

Those filing warranty claims will be responsible for all shipping, handling, and freight charges on all claims to Shademaker in Baldwin Park, CA. All warranty claims must be submitted with the original proof of purchase, date of purchase, name of dealer, and the description of the damage. The Shademaker warranty is not transferable. Shademaker reserves the right to repair, replace, and/or redesign any product that is returned under a warranty claim.

shademaker

13401 Brooks Drive
Baldwin Park, CA 91706

p 626 338 8810 f 626 338 8816
shademakerusa.com
info@shademakerusa.com

SHOWROOMS

Chicago - 1655 Merchandise Mart
Las Vegas - World Market C1215